

## CHIPPING BARNET RESIDENTS FORUM

Chipping Barnet Library  
3 Stapylton Road, Barnet EN5 4QT

Wednesday 21<sup>st</sup> October 2015

6.30PM

Chairman: Councillor Lisa Rutter  
Vice Chairman: Caroline Stock

### ISSUES TO BE CONSIDERED AT THE FORUM MEETING

	Issue Raised	Response
1	<p><b>Barnet Health and Wellbeing Strategy Consultation</b></p> <p>Barnet's Health and Wellbeing Board, which consists of Barnet Council, Barnet's Clinical Commissioning Group and Barnet Healthwatch are planning how they will support residents to stay healthy and lead active, independent lives over the next four years (2016 – 2020).</p> <p>There has been lots of engagement work over the last three months with key stakeholders, including at the Health and Wellbeing Board and Partnership Board Summit in July to develop the priorities of the strategy.</p> <p>Based on this engagement the Board has written a draft strategy called "Keeping Well, Promoting Independence" which sets out our plans.</p> <p>The draft four-year strategy is intended to give greater numbers of people, of all ages, the opportunity to live healthy, active lives and help prevent avoidable illnesses.</p> <p>We want to hear your views on whether our plans are right for the people of Barnet.</p> <p>You will find the online consultation on Barnet Council's Engage Space - <a href="https://engage.barnet.gov.uk/commissioning-group/joint-hwb-">https://engage.barnet.gov.uk/commissioning-group/joint-hwb-</a></p>	

Issue Raised	Response
<p><a href="#">strategy-2016-2020</a></p> <p>Please contact Zoë Garbett if you have any questions or to arrange for a paper copy to be sent to you. The consultation ends on the 25<sup>th</sup> October ahead of the final Joint Health and Wellbeing Strategy being approved by the Health and Wellbeing Board on the 12 November 2015.</p> <p>Telephone – 020 8359 3478 Email: <a href="mailto:zoe.garbett@barnet.gov.uk">zoe.garbett@barnet.gov.uk</a></p> <p>No response required.</p>	
<p>2.</p> <p><b>Vehicles Paring on Well Approach</b></p> <p><b>Submitted by Zed Red</b></p> <p><b>Ward - High Barnet</b></p> <p>Thank you for your response we the residents hope you can please assist and help resolve this on going issue.</p> <p>Vehicles park on Well Approach causing difficulties and obstruction due to vehicles parking on this narrow Road.</p> <p>Vehicle struggle to get by due to the obstruction caused by vehicles parked on the road , this happens on a daily basis, what happens in the event of an emergency, ambulances / fire brigades will not be able to gain access</p> <p>On several occasions the refuse collectors have also experienced problems and not being able to collect the refuse due to vehicles parking on the road.</p> <p><b>Zed Red</b></p>	<p>The Council receives many requests about issues caused by parked vehicles from local residents and other road users. For all the issues raised which remain unresolved, it is expected that an exercise where the requests are assessed and then prioritised will take place before the end of the financial year, with a view to progressing all those schemes which are considered appropriate to progress in future work programmes.</p> <p>The issue of vehicles being parked obstructively in Well Approach will be assessed in this way.</p> <p>It is envisaged that any proposal which results from this process will be subject to a statutory consultation early in the next financial year.</p> <p><a href="mailto:Highways.Correspondence@barnet.gov.uk">Highways.Correspondence@barnet.gov.uk</a></p>

	Issue Raised	Response
3.	<p><b>Totteridge Lane, Exit to Waitrose, submitted by Eileen Eskenzi MBE. JP</b></p> <p><b>Submitted by - Eileen Eskenzi MBE. JP</b></p> <p><b>Ward – Totteridge</b></p> <p>I am writing to you because I would be grateful if you could place my comments before the Residents' Forum.</p> <p>Last week, we had our monthly Totteridge Residents' Association meeting. Repeatedly, the matter arises regarding this dangerous section - namely the entrance and <b>exit to Waitrose in Totteridge Lane</b>. Each member of our committee has either had personal experience, or knows of someone who has been involved in an accident or had a 'near miss' at this junction.</p> <p>I had an experience last year when I gingerly edged out from Waitrose whilst all the traffic was at a standstill. A motorist came speeding up Totteridge Lane, overtaking the single line of vehicles, resulting in a collision. The insurance company argued, that in spite of the "Keep Clear" gap, there was insufficient road signage for an on-coming vehicle to be able to anticipate a motorist making an exit into the main road, even though at this juncture the road is narrow. It only widens out beyond this point towards the traffic lights. I therefore had to pay for the damage to my car.</p> <p>Almost daily there is an accident or 'near miss' at this busy inter-section. We have raised this 'accident point' repeatedly to our local Councillors - requesting white lines or some signage - but to no avail. It has been a point raised by residents at our AGM - again with no positive result to this dire problem.</p>	<p>It would appear that the insurance company referred to possibly concluded that a driver emerging from Waitrose should give way and their view considering whether there were any vehicles overtaking in the outside lane.</p> <p>Even if larger vehicles could not overtake, the possibility would remain that motorcyclists may still do so, and this should always be a consideration for vehicles emerging from a side road or access.</p> <p>Introducing double white lines has previously been suggested, but this would not resolve this issue, not least because the prohibition on crossing a double white line system does not apply in relation to overtaking a stationary vehicle.</p> <p>The double white line system also automatically introduces a restriction on parking, which would also prevent parking at night or on Sunday on part of the road currently marked with a single yellow line. This includes outside residential properties without off-street parking. <i>(The Contravention would be a criminal offence in these circumstances.</i></p> <p>The introduction of a junction warning sign on the uphill approach to the entrance might provide some additional warning to vehicles considering overtaking. This would not normally be considered for private entrances. (We would try to avoid overuse in any case – if every junction where vehicles might emerge between stationary vehicles were signed then the sign would cease to have any impact). However, this proposal will be prioritised against other schemes for introduction in next year's work programme and the highest priority schemes introduced. There has been a single injury accident recorded in similar circumstances to the incident described in the most recent three years accident data and as a low cost measure this may achieve</p>

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	<p>Do we have to wait for a fatality before some action is taken?</p> <p>I am writing to you, not only on behalf of this Association, but as a responsible, caring citizen who surely must represent thousands of pedestrians and motorists travelling up and down this busy thoroughfare.</p> <p>I look forward to a response.</p> <p><b>Eileen Eskenzi MBE. JP.</b> President Totteridge Residents' Association</p>	<p>a sufficiently high priority to proceed.</p> <p>Councillor Stock has confirmed that she will contact Waitrose directly to ask them to install a warning sign on the approach to Totteridge Lane.</p> <p><a href="mailto:Highways.Correspondence@barnet.gov.uk">Highways.Correspondence@barnet.gov.uk</a></p>
4.	<p><b>Safety campaign group Walk Safe N10</b></p> <p><b>Submitted by Sarah Perman</b></p> <p><b>Ward - Coppetts</b></p> <p>Our road safety campaign group Walk Safe N10 has recently been in touch with the councillors for Coppetts' Ward about the following issues:</p> <ul style="list-style-type: none"> <li>a. implementation of a 20 mph zone in North Muswell Hill to coincide with the introduction of the 20 mph borough-wide limit in Haringey. This has to happen simultaneously. Borough boundaries are such in North Muswell Hill that there is a real risk of confusion to motorists and danger to pedestrians as we will end up with 30mph on one street and 20mph on the next.</li> <li>b. progress on the two promised pedestrian crossings for Colney Hatch Lane: there is no evidence yet of a consultation</li> <li>c. introduction of traffic calming measures on the existing Barnet roads in Muswell Hill (Trott, Sutton, Wilton and Halliwick) where</li> </ul>	<ul style="list-style-type: none"> <li>a) In 2014 the then Cabinet agreed recommendations of the 20mph Task and Finish Group for schools to opt-in a 20mph area, and other locations could be considered on their merits.</li> </ul> <p>In the first instance officers have been working towards introducing 20mph at schools that have already requested a 20mph area in their school travel plans. Schools are prioritised for available funding and the scoring considers issues such as accident history, and the work the school has been doing in developing and implementing its school travel plan.</p> <p>Hollickwood School have identified a 20mph scheme as part of their most recent travel plan, but the scheme prioritisation for inclusion in next year's work programme has not yet been carried out.</p> <p>The introduction of a 20mph speed limit more widely in the part of N10 within Barnet, with the exception of Colney Hatch Lane, is a suggestion that ward members have raised in the summer and has been identified for separate</p>

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	<p>20 mph has been introduced. The 20mph limit is not enforced and is being widely disregarded by motorists. Further measures are necessary to achieve a reduction in traffic speed, eg road humps. The problem will only get worse when Haringey introduces 20mph on Colney Hatch Lane as motorists will use Sutton, Halliwick and Wilton as shortcuts to avoid slower speeds and queuing traffic on Colney Hatch Lane.</p> <p><b>Sarah Perman</b></p>	<p>prioritisation against all other traffic management requests for the borough. The schemes with the highest priority schemes would then be recommended for inclusion in future work programmes.</p> <p>There is no plan to introduce a 20mph on Barnet's Roads in the area to coincide with the Haringey proposal. The change in speed limit will necessarily be signed at the point vehicles move from a 30mph limit to a 20mph limit and vice-versa.</p> <p>b. The Council expects to start consultation on the two pedestrian crossings for Colney Hatch Lane in November and to install them at the end of this financial year (March 2016).</p> <p>c. Work is currently in progress to check the operation of the 20mph vehicle activated signs and monitoring of the traffic speeds in Trott Road, Wilton Road and Halliwick Road . However further work to encourage slower speeds would need to be considered and prioritised against other proposals and new requests from across the borough.</p> <p>Enforcement of the new limit is a matter for the Police. They are unlikely to have the resources to undertake regular enforcement but the Safer Neighbourhood's Team may be able to attend occasionally.</p> <p>The change to a borough-wide 20mph limit in Haringey is not expected to affect Sutton, Wilton and Halliwick Roads. Our understanding is that the Haringey proposal will be introduced as a 20mph limit using only road signs and markings. Any extension of other measures would only follow on a case by case basis. While traffic speeds may reduce slightly this is not likely to be such as to make the</p>

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		use of Sutton, Wilton and Halliwick Roads (which also carry a 20mph limit) more attractive than remaining on Colney Hatch Lane.
5.	<p><b>Swan Lane N20</b></p> <p><b>Submitted by Ms Ward</b></p> <p><b>Ward – Totteridge</b></p> <p>Along with other residents we are tired of asking for a number of problems in the area to be rectified. We find either that no action has been taken or that any action taken has not remedied the problem.</p> <p>a. At a previous area forum held in Barnet House the request was made for a double yellow line to be painted from the end of the yellow zig zags outside the school gates to the end of the nursery school grounds. Swan Lane is very narrow and when cars are parked both sides of the road, as they are when it is at the beginning and end of the school day, it is impossible for anything larger than a small car to get down the road – eg ambulance, fire engine etc. As it is a cul de sac there is no other way in to the properties in the road. At the Forum we were told that subject to certain things eg putting a notice in the London Gazette etc there should be no problems granting this. We were told that this work would be completed in the financial year 214/15. We have heard nothing further.</p> <p>b. Lighting on the Swan Lane Estate. For many years the lighting on the estate has been beset by problems. I have emailed, written and spoken to a number of people many times, most recently at</p>	<p>The Council receives many requests for yellow lines and other minor parking changes from local residents and other road users. For all the requests which remain unresolved, it is expected that an exercise where the requests are assessed and then prioritised will take place before the end of the financial year with a view to progressing all those schemes which are considered appropriate in future work programmes – where a statutory consultation will take place, the proposal will be advertised in the local Press and London Gazette.</p> <p>The request for yellow lines on Swan Lane will be assessed in this way, although it should be noted that yellow lines do not prohibit boarding and alighting from vehicles from taking place. <a href="mailto:Highways.Correspondence@barnet.gov.uk">Highways.Correspondence@barnet.gov.uk</a></p> <p>Barnet Homes are aware of an on-going issue with the communal lighting system at Swan Lane. Numerous attempts have been made by the maintenance team to resolve this issue</p>

	Issue Raised	Response
	<p>the end of July. The lighting manager of Mears visited me last month and agreed that there is indeed a problem. Several of my neighbours have also rung on countless occasions to complain about the lights and the danger that the lack of them in certain areas eg near steps causes but still nothing is done. At present there is only one light working in the car park and all neighbours contacted by the police today in the burglary reduction campaign told the police how unsafe they feel in the car park. Part of this campaign emphasises how important good lighting is to prevent anti-social behaviour. In addition the steps from the car park have no lights working either at the top or the bottom. Some of the lights on the estate are on all day and all night, some just flicker, others come on at the night but it's not always the same ones and some never work. It is not only the residents and visitors to these properties who are affected as the members of the public cross the estate from the footpath which links Ridgeview/Naylor Road to Swan Lane, usually on their way to and from the underground station to the High Road. We suffer also from opportunistic fly tipping and in addition over the years we have had a number of burglaries including a distraction burglary of a very elderly resident.</p> <p><b>Sue Ward</b></p>	<p>but unfortunately this is a complex issue and the repairs undertaken to date, whilst proving effective for periods of time, have not resolved the problem on a permanent basis. A joint site visit has been co-ordinated with Barnet Homes Repairs and Electrical Project Management team's week commencing 19th October to ascertain a permanent solution to the problem and residents will be informed accordingly as to the plans and timeframes to do so.</p> <p><b>Elliott Sweetman</b>  Assistant Director of Operations  Email: <a href="mailto:Elliott.Sweetman@barnethomes.org">Elliott.Sweetman@barnethomes.org</a></p>
6.	<p><b>Concerning Barnet Council's "Barnet First" magazine</b></p> <p><b>Submitted by - Aziz Tözün Zeynel</b></p> <p><b>Ward – Borough Wide</b></p> <p>Since 2013 I have raised questions concerning non delivery of "Barnet</p>	<p>Mr Zeynel's original questions submitted to the council in June were responded to in detail in the papers for the 2 July residents forum, and a further response was sent directly to Mr Zeynel clarifying further issues raised at the forum on 1 October 2015. The council acknowledges that the response sent to Mr Zeynel on 1 October was sent later than promised at the July Residents Forum and apologises for this late response.</p>

Issue Raised	Response
<p>First” magazines to those living in Southgate, which is in Chipping Barnet’s Brunswick Park Ward. Eventually at the last residents form meeting on 2nd July 2015 I was told the Council’s Chief Operating Officer will be instructed to investigate and a response will be issued to me within 20 working days.</p> <p>Unfortunately a response I've received from a Council Official on 1<sup>st</sup> October 2015 was actually 65 working days later and its content was inappropriate &amp; failed to address the questions I've previously raised.</p> <p>In response on 6<sup>th</sup> October 2015 I wrote the Council Official enclosing a copy of my previously raised questions &amp; requested an appropriate investigation and response. My expectation is for the Council to issue result of their investigation as well as their appropriate responses to my questions by or before the forthcoming residents form meeting on 21<sup>st</sup> October 2015."</p>	<p>The next edition of Barnet First will be published by early December 2015, and is then published broadly on a quarterly basis. As well as receiving copies through the post, residents are also able to access copies of Barnet First at all the borough’s libraries, and online by visiting <a href="http://www.barnet.gov.uk/barnet-first">www.barnet.gov.uk/barnet-first</a>.</p> <p>Mr Zeynel summarised the issues on which he sought a further response to that already provided by the council in July, in an email to a council officer on 6 October 2015. The council has investigated Mr Zeynel’s concerns and our responses are set out below:</p> <ol style="list-style-type: none"> <li>1. The council’s website for some unknown reasons still continues to include an untrue and/or incorrect statement which is: “A copy of Barnet First is distributed to every household in the borough”. Would the council as soon as possible make a correction to their untrue statement?</li> </ol> <p><b>A</b> – The council has a contract with <a href="http://LetterboxDistribution.com">LetterboxDistribution.com</a> to distribute a copy of Barnet First to every household in the borough, and it is always our aim to ensure that this happens. If a resident does not receive a copy of the magazine, they can contact the corporate communications team by emailing <a href="mailto:barnet.first@barnet.gov.uk">barnet.first@barnet.gov.uk</a> or by calling 020 8359 2000. Whenever the council has been informed that a resident has not received the magazine, this is passed to the contractor to investigate and a copy of the magazine is sent to the household. Wording to this effect and details of how to get in touch with the corporate communications team will be added to the website.</p> <ol style="list-style-type: none"> <li>2. How often does the council audit the distribution of their magazine? For example, in accordance with the Freedom of</li> </ol>



	Issue Raised	Response
		<p>Information Act has the council during the last 15 years ever carried out any audit to check if every household in their borough is in receipt of the Barnet First magazine or not? How many audits were carried out and what were the outcomes?</p> <p><b>A</b> – Under the new distribution contract, there is an audit meeting held after every distribution round in which known issues are raised and any specific resident requests are passed from the communications team to the distribution company. Where this happens, particular attention is paid to ensuring that the specific address/es are delivered to in the next round of distribution. The new contract also has software in place that allows real-time and historic GPS tracking to monitor delivery across the borough. The previous contractor was Letterbox Marketing. Distribution was monitored through working with the council to resolve any specific issues relating to missed properties.</p> <p>3. How come residents of Finchley, Hampstead etc are in receipt of the Barnet First magazine regularly whereas the residents of Southgate, Hampden Square etc are not? This matter was previously brought to the council's attention verbally as well as in writing in 2014 by me also.</p> <p><b>A</b> – As stated in the responses above, the contract the council has with <a href="http://LetterboxDistribution.com">LetterboxDistribution.com</a> is to deliver to every household in the borough. This includes all the areas mentioned in the question, bearing in mind of course borough boundaries (part of Southgate falls within the borough of Enfield). There have been no concentrations of complaints in particular areas, which would suggest that where delivery is missed, this is on an individual basis, rather than whole areas failing to receive a copy of the magazine.</p>

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		<p>4.As I stated at the last Residents Form my information is 133,000 Barnet First magazines are published quarterly? I am also informed, but not confirmed, the number of households within the borough are in excess of this number? This may be the reason why only the selected householders are in regular receipt of the Council’s magazine whereas the rest are not?</p> <p><b>A –</b> The council is not aware of the quoted figure. A total of 143,000 copies of Barnet First are published every time Barnet First is distributed. This is enough to cover delivery to all households as well as bulk drops of the magazine at public access points like libraries and customer service centres.</p> <p>5. It is my understanding, as I stated at the last Residents Forum, Barnet Council has a duty and must at all times treat their residents and council tax payers equally. Unfortunately Barnet Council in my opinion has failed to treat their residents equally for the last 15 years. Their publication “Barnet First”, as I have identified, has NOT been distributed to every household in the borough to date. Actually it has been distributed only to the households in a number of selected &amp;/or favoured Wards?</p> <p><b>A -</b> The council has a contract with <a href="http://LetterboxDistribution.com">LetterboxDistribution.com</a> to distribute a copy of Barnet First to every household in the borough, and it is always our aim to ensure that this happens. If a resident does not receive a copy of the magazine, they can contact the corporate communications team by emailing <a href="mailto:barnet.first@barnet.gov.uk">barnet.first@barnet.gov.uk</a> or by calling 020 8359 2000. Whenever the council has been informed that a resident has not received the magazine, this is passed to the contractor to investigate and a copy of the magazine is sent to the household. Wording to this effect and details of how to get in touch with the</p>

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		corporate communications team will be added to the website.
7.	<p><b>Moving Traffic Contraventions</b></p> <p><b>Submitted by – John Dix</b></p> <p><b>Ward – East Barnet</b></p> <p>At the Environment Committee of 24 September a report was submitted relating to moving traffic contraventions. Appendix 1 listed a number of locations where the CCTV will be used including the following:</p> <p>East Barnet Road Box junction marking at Margaret Road Box Junction - 20  East Barnet Road Banned right turn into Margaret Road Banned Right Turn - 50  Margaret Road Banned right turn into East Barnet Road Banned Right Turn - 51</p> <p>Please could you clarify if these are traffic measures you plan to introduce or simply an error, as currently there are no box junction markings at the junction of East Barnet Road and Margaret Road nor are there any banned right turns at this junction.</p> <p>Thanks</p> <p><b>John Dix</b></p>	<p>The Council is currently reviewing all the locations initially identified for Moving Traffic Contravention with a view to address any discrepancies between what is on-street and the relevant Traffic Management Orders.</p> <p><a href="mailto:Paul.millard@barnet.gov.uk">Paul.millard@barnet.gov.uk</a>  <a href="mailto:Highways.Correspondence@barnet.gov.uk">Highways.Correspondence@barnet.gov.uk</a></p>
8.	<p><b>Vehicle Activation Sign (VAS) at Chanctonbury Way/Southover</b></p> <p><b>Submitted by Robert Shutler</b></p> <p><b>Ward – Totteridge</b></p>	<p>Vehicle activated signs have recently been installed at several sites within the area including four locations on Longland Drive and two on Walmington Fold. Suitable locations were identified following site investigations, however these are regularly reviewed and further signs may be installed in Chantonbury Way/Southover if it is believed that these will be beneficial in</p>

	Issue Raised	Response
	<p>a) I requested this VAS at the same time as I requested one for Walmington Fold, many months ago. The Walmington Fold sign was installed a few weeks back (thank-you) but the Chanctonbury Way/Southover VAS remains outstanding.</p> <p>Could I have an update, please? Perhaps</p> <p><b>Double Yellow Lines – Sussex Ring N12</b></p> <p>b) We have requested that double yellow lines replace the single yellow lines at Sussex Ring N12 on the roundabout. At the moment cars park on the single yellow lines preventing the movement of the larger vehicles including buses and there are many large vehicles using this roundabout due to the building works being carried out at the new Millbrook Park Estate.</p> <p>It would be most helpful if this could please be carried out sooner rather than later and I am writing to ask if there is a date for this so that I can inform residents.</p> <p><b>Robert Shutler</b> Chair Woodside Park Garden Suburb Residents' Association</p>	<p>reducing speeds in the area.</p> <p><a href="mailto:Highways.Correspondence@barnet.gov.uk">Highways.Correspondence@barnet.gov.uk</a></p> <p>The Council receives many requests for yellow lines and other minor parking changes from local residents and other road users. For all the requests which remain unresolved, it is expected that an exercise where the requests are assessed and then prioritised will take place before the end of the financial year will take place, with a view to progressing all those schemes which are considered appropriate to progress in future work programmes.</p> <p>The request for yellow lines on Sussex Ring will be assessed in this way.</p> <p>It is envisaged that any proposal which results from this process will be subject to a statutory consultation early in the next financial year.</p> <p><a href="mailto:Highways.Correspondence@barnet.gov.uk">Highways.Correspondence@barnet.gov.uk</a></p>
9.	<p><b>Sutton, and Wilton, Halliwick and Trott</b></p> <p><b>Submitted by – Local Resident</b></p>	<p>a.- See response to number 4c</p> <p>b. See response to number 4a</p>

	Issue Raised	Response
	<p><b>Ward – Coppetts</b></p> <p>a) The 20mph for Sutton , and Wilton, Halliwick and Trott seems not to be working .Could you add this as an item to the Area Residents Forum to that any further options can be discussed.</p> <p><b>Borough wide 20mph.</b></p> <p>b) Harringay is shortly due to roll out its Borough wide 20mph. Either for the Residents Forum or the Area Committee , or if there is an answer now , could you let me know If we are liaising with Harringay to make the adjoining Barnet roads 20mph at the same time ?</p> <p><b>Local Resident</b></p>	<p><a href="mailto:Highways.Correspondence@barnet.gov.uk">Highways.Correspondence@barnet.gov.uk</a></p>
10.	<p><b>Libraries</b>  <b>Submitted by – John Dix</b>  <b>Ward – East Barnet</b></p> <p>a) Why are New and East Barnet Residents being treated like second class citizens with our library being downgraded to a volunteer library one third of the size of the current library and open only 15 hours a week.</p> <p>b) How will the library downgrade impact on local schools who regularly use the library?</p> <p>c) Where will the partnership library be based?</p> <p>d) What will happen to the current East Barnet Library site?</p> <p>e) What will happen to activities such as Rhyme Time and summer book clubs when run by volunteers?</p> <p>f) Will volunteers be subject to DBS checks and who will pay for them?</p> <p>g) What will happen if the library fails to meet the KPI's set by the</p>	<p>a) The proposal for the future library service is set out in full in a report that was considered by the Children's, Education, Library and Safeguarding and will be further considered at the Council meeting on the 20<sup>th</sup> October. The report and its associated appendices set out in detail the range of factors that have been considered for the proposal at each library site including:</p> <ul style="list-style-type: none"> <li>• use of libraries – how many visitors, borrowers and general transactions have been recorded at each library</li> <li>• demographic need – what the need is within the local area, including considerations of deprivation levels and population growth</li> <li>• access – how accessible libraries are in regard to their location</li> <li>• library site – the size and quality of the library site.</li> </ul>

	Issue Raised	Response
	<p data-bbox="271 236 398 264">Council?</p> <p data-bbox="170 309 297 338">John Dix</p>	<p data-bbox="1227 272 2107 523">The report sets out a proposal to develop a locality model of Core Libraries, Core Plus Libraries and Partnership Libraries which will maintain a network of libraries at <u>all</u> current sites as well as the home and mobile library service and an enhanced digital library - whilst delivering savings as part of the Council's Medium Term Financial Strategy. The full report and appendices can be found at</p> <p data-bbox="1227 533 2141 671"><a href="http://barnet.moderngov.co.uk/documents/s26268/1994406%20-%20Master%20Cover%20Report%20for%20CELS%20Committee%20FINAL%20FOR%20PUBLICATION%201st%20Oct%202015.pd">http://barnet.moderngov.co.uk/documents/s26268/1994406%20-%20Master%20Cover%20Report%20for%20CELS%20Committee%20FINAL%20FOR%20PUBLICATION%201st%20Oct%202015.pd</a></p> <ul style="list-style-type: none"> <li data-bbox="1272 681 2141 932">b) As set out in the report, the proposal is for an agreement to be reached with each Partnership Library that sets out a range of minimum requirements. In relation to Partnership Libraries, the proposal is for a minimum of 15 hours of public opening a week, including for use by schools. It will be for the Partnership Library to develop its offer over and above this minimum requirement.</li> <li data-bbox="1272 941 2141 970">c) The Partnership Library will be located at the current site.</li> <li data-bbox="1272 979 2141 1155">d) If any future proposal to re-locate the library is successful e.g. to co-locate it with other public services such as any new leisure centre, it will be for the Assets, Regeneration and Growth Committee to determine the most appropriate property based decision for the vacated building.</li> <li data-bbox="1272 1165 2141 1415">e) The proposal is for Partnership Libraries to be part of the library network and as such, to participate in borough wide initiatives. The Service Level Agreement will set out the minimum range of services to be operated at each Partnership Library but it will be for the Partnership Library to decide on the range of activities it offers in response to the needs of the local communities.</li> <li data-bbox="1272 1425 2141 1453">f) All volunteers in Partnership Libraries and those that</li> </ul>

	Issue Raised	Response
		<p>would support technology enabled opening would be DBS checked. DBS checks for volunteers are free.</p> <p>This would be decided on a case by case basis, depending on the reasons for the failure of the KPI's. For example, it may be that the KPI's initially set out need to be reviewed and in these circumstances the council would seek to re-negotiate the KPI's.</p> <p><a href="mailto:Val.white@barnet.gov.uk">Val.white@barnet.gov.uk</a></p>
11.	<p><b>Parking at the junction of Holden Road and Station Approach N12 7EG</b></p> <p><b>Submitted by - Steve Hyman</b></p> <p><b>Ward – Totteridge</b></p> <p>I have for some time now been concerned about the cars which have been parking at the junction of Holden Road and Station Approach N12 7EG</p> <p>There have been a number of instances where large mini cabs park on or even over the corner of this junction which makes it almost impossible to see oncoming vehicles.</p> <p>There are single yellow lines currently and I would like to request that these are converted to double yellow before somebody is involved in a serious if not fatal accident.</p> <p>I have noticed that these vehicles are frequently parked around 08:00 but they park there at random times throughout the day.</p> <p>I do not believe they are part of Abetta Car Service but I do not know who they are serving.</p>	<p>The Council receives many requests for yellow lines and other minor parking changes from local residents and other road users. For all the requests which remain unresolved, it is expected that an exercise where the requests are assessed and then prioritised will take place before the end of the financial year will take place, with a view to progressing all those schemes which are considered appropriate to progress in future work programmes.</p> <p>The request for double yellow lines at the junction of Holden Road and Station Approach will be assessed in this way.</p> <p>It is envisaged that any proposal which results from this process will be subject to a statutory consultation early in the next financial year.</p> <p><a href="mailto:Highways.Correspondence@barnet.gov.uk">Highways.Correspondence@barnet.gov.uk</a></p>

	Issue Raised	Response
	<p>They appear totally oblivious to the problems they are causing</p> <p>I have enclosed some photographs to demonstrate my concerns</p> <p>I hope something can be done to improve this situation</p> <p><b>Steve Hyman</b></p>	

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Future meeting dates:

Date of meeting	Location
13 <sup>th</sup> January 2016	<b>To be arranged</b>
30 <sup>th</sup> March 2016	<b>To Be arranged</b>